



TNEJC WEEKLY UPDATE

Intelligence, prevention & action for Tennessee's elder justice network

STATEWIDE PARTNERS | SENIOR-CENTER EDITION

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PAGE 1 OF 1

THIS WEEK'S WARNING

START AT MEDICARE.GOV—NOT AN AD.

Medicare Open Enrollment begins October 15. Scammers know people are comparing plans and may pay to appear at the top of search results.

WATCH FOR THESE WARNING SIGNS

- A sponsored search result or website that only looks like Medicare.gov
- An unexpected call, text or message asking for your Medicare number
- Pressure to enroll now, pay a fee, or give bank or card information
- A caller who will not let you hang up and check independently

SAFE WAYS TO GET HELP

- 1 Type Medicare.gov yourself, or call 1-800-MEDICARE.
- 2 For free, unbiased Tennessee help, call TN SHIP: 1-877-801-0044.
- 3 Do not use the phone number in an unexpected ad, text or caller ID.
- 4 Take your time. Ask a trusted person to review the choice with you.

CHECK BEFORE YOU ACT



CheckBeforeYouActTN.org

IF MONEY OR INFORMATION WAS ALREADY SENT

- Call the bank, card company or payment service now and ask for fraud help.
- Save messages, screenshots, receipts and phone numbers.
- Suspected exploitation of a vulnerable adult: TN APS 1-888-277-8366.
- Internet fraud: IC3.gov. Immediate danger or threats: call 911.
- Tell one trusted person today. This is not your fault, and help is available.

STOP. VERIFY. REPORT.